<u>Drinho® Super Huat CNY 2024 Contest</u> FAQ

Basic contest info

1. When is the contest period?

The contest period is from 1 December 2023 to 29 February 2024.

2. Where can I find the full Terms & Conditions of this contest?

You may find the full Terms & Conditions on www.acecanning.com.

3. Is this contest applicable if I purchase from any online store?

Yes, this contest is open to online store and all offline outlets in Malaysia.

How can I join the contest?

1. Who is eligible to participate in this contest?

The Contest is open to all Malaysians aged 18 years old and above (as at December 2023), except the employees and the immediate family members of Ace Canning Corporation Sdn. Bhd. ("Organiser"), its promotion/advertising/Public Relations agencies and its associate companies.

2. Is there a criteria to join the contest?

Yes, purchase a minimum of one (1) carton of Drinho® 4x6x250ml (Assorted) in a single receipt between 1 December 2023 until 29 February 2024 to get one (1) entry.

*Limited to maximum two (2) entries for purchase of more than one (1) carton in a single receipt

3. What are the Drinho® Participating Products?

1.	Chrysanthemum Tea	8.	Ice Lemon Tea
2.	Honey Chrysanthemum Tea	9.	Ice Peach Tea
3.	Winter Melon	10.	Green Tea with Jasmine Flavour
4.	Lychee	11.	Soya Bean Milk
5.	Orange	12.	Soya Milk with Corn Flavour
6.	Mango	13.	Sugar Cane
7.	Blackcurrant		

4. Where and how do I submit my contest entry?

a) You may scan the QR code or WhatsApp to 012-301 7725



b) Take a clear photo of the receipt with details: Name: NRIC *Example: Ong Ah Huat, 880808-08-8181*

5. Can I submit multiple entries?

Yes, you can submit as many as you want, each entry must be accompanied by one (1) WhatsApp message for one (1) receipt/ tax invoice.

6. How many prizes can I win?

You can win maximum of one (1) Grand Prize **OR** one (1) First Prize **OR** one (1) Second Prize **AND** one (1) Weekly Prize.

7. What are the prizes to be won?

- a) Grand Prize x 1 winner Cash Prize worth RM118,000 **OR** First Prize x 1 winner Cash Prize worth RM8,888
- b) Second Prize x 5 winners Cash Prize worth RM1,888
- c) Weekly Prize x 10 winners/week x 13 weeks TNG e-Wallet Credit worth RM88

8. What is the Weekly Contest Period?

Week	Dates	No. of Weekly Winners
1	1 – 7 December 2023	10
2	8 – 14 December 2023	10
3	15 – 21 December 2023	10
4	22 – 28 December 2023	10
5	29 December 2023 – 4 January 2024	10
6	5 – 11 January 2024	10
7	12 – 18 January 2024	10
8	19 – 25 January 2024	10
9	26 January 2024 – 1 February 2024	10
10	2 – 8 February 2024	10
11	9 – 15 February 2024	10
12	16 – 22 February 2024	10
13	23 – 29 February 2024	10

9. How do I check if I have won any prizes?

You can check in the winner announcement post on www.acecanning.com.

10. How do I know if I am shortlisted as finalist?

Shortlisted finalists will be contacted via telephone number provided on the information collected from Participant's WhatsApp number on best effort basis with maximum three (3) attempts of which the next two (2) attempts will be made within the next twenty-four (24) hours from the first call attempt.

11. What should I do if I am shortlisted as finalist?

Shortlisted finalists have been successfully contacted will need to answer a simple question related to the Contest. In the event the shortlisted finalists are unsuccessfully contacted/ not responsive, the Organiser reserves the right to contact the next lower number from the shortlisted serial number will be contacted.

Shortlisted finalists are required to send in their photocopy IC and original receipt for verification purposes to **Drinho® Super Huat CNY 2024**, **No.15**, **Block B**, **Lot 756**, **Jalan Subang 3**, **47610 Subang Jaya Selangor** within five (5) working days from the date of notification via WhatsApp or the Prize will be forfeited.

12. How do I redeem the prizes I won?

Grand Prize/ First Prize: one (1) finalist is required to participate in the Final Challenge event which will be held virtually via Skype/ Microsoft Teams application to determine he/she will win the Grand Prize **OR** First Prize. In the event, the finalist does not win the Grand Prize, the finalist will win the First Prize and the Grand Prize will be forfeited. Then, finalist will be contacted via telephone and or/email for prize redemption.

Second Prize: Finalists will be contacted via telephone for prize redemption.

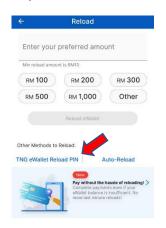
Weekly Prize: Prize will be given to finalists via WhatsApp.

13. How do I use the TNG eWallet Reload PIN?

- Step 1: Download TNG app from App Store for iOS user or Play Store for android users.
- Step 2: Click on the "+ Reload" from your home screen



Step 3: Click on the "TNG eWallet Reload PIN" at the bottom of the screen



Step 4: Key in your 10-digit TNG eWallet Reload PIN, click "Reload Now"



Video reference: https://www.youtube.com/watch?v=oCK_Y_6Blw8
Help reference: https://www.tngdigital.com.my/help/how-it-works