

## UFC Spend & Redeem

### **Terms & Conditions:**

- 1) This redemption is organized by Ace Canning Corporation Sdn. Bhd. ("the Organizer") and is exclusively for Lotus's in Malaysia.
- 2) This redemption is open to all Malaysian and Permanent residence of Malaysia aged 18 and above with valid National Registered Identity Card (NRIC). Permanent Residence or VISA holders, Employees of the Organizer, its related companies, promotion partners, agencies and their immediate family members are not eligible to participate in this redemption.
- 3) The redemption starts from 23<sup>rd</sup> November until 31<sup>st</sup> December 2023 ('Redemption Period').
- 4) The total number of Touch 'n Go eWallet RM 5 Reload PIN redemption capped at 2,000 units.
- 5) Submission of entry will be closed after the redemption number reaches 2,000 units.
- 6) To participate in the redemption, participants are required to follow the steps below:
  - Step 1: Purchase min. RM25 worth of UFC Velvet products during the redemption period**
  - Step 2: Scan the QR code and fill in the JotForm**
  - Step 3: Take a photo of the receipt and submit your entry**
  - Step 4: Wait for the notification. The Reload PIN will be notified through email / WhatsApp**
- 7) Each entry must be accompanied by the original purchase receipt as the proof of purchase in order to be considered as ONE (1) valid entry. For example:
  - One (1) official receipt with RM25 worth of UFC Velvet products is considered as one (1) entry only.
  - One (1) official receipt with RM50 worth of UFC Velvet products is considered as one (1) entry only.
- 8) Each original valid proof of purchase which includes UFC Velvet products, will be accepted.
- 9) Prize for this redemption is as per below:
  - RM5 Touch 'n Go eWallet Reload PIN
- 10) Participants MUST keep the original receipts for verification purposes. Duplicate copies and photocopies of the original purchase receipt(s) are not acceptable.
- 11) Particulars sent through JotForm is not proof of acceptance. The Organizer and the companies involved in this redemption shall not be held liable in any way for delays, non-deliveries and/or interruption of JotForm sent or received.
- 12) The Organizer reserves the right to disqualify the following entries and/or person(s) without having to furnish any proof or explanation to the participant: Any entries suspected of a syndication; illegal acquisition of receipt ("Proof of Purchase"); and any other disputable entries which appears questionable to the Organizer.
- 13) The participants with successful submission will be contacted via email for the process of redemption. In the event that the participant(s) could not be contacted, the organizer reserves the right to replace the participant(s) with the next name on the list.
- 14) The Organizer reserves the rights at its absolute discretion to forfeit the PRIZES of any participants who is unable to provide original receipt as stipulated in item (6) of the Terms and Conditions.
- 15) The eligible participants will be required to submit the copy of original receipt to The Organizer (with matching unique receipt number as JotForm entry) and a copy of their NRIC before the Reload PIN is

provided, at their own cost for validation purposes, failing which, the Organizer reserves the right to disqualify the eligible participant.

- 16) All decisions are final. The Organizer will not entertain any request to appeal or review on the decision made by the Organizers. The Organizer reserves the rights in its sole discretion to disqualify any invalid entries, to cancel, terminate, modify, suspend or change the redemption and its prizes.
- 17) The Organizer reserves the absolute right to disqualify entries if (DISQUALIFICATIONS):
  - a. the entries are incomplete, illegible or disfigured; or
  - b. the entries are submitted out of the Redemption Period; or
  - c. the entries are found using the same receipt number for multiple submissions; or
  - d. the entries without the prescribed proof of purchase; or
  - e. the entries are found using the receipts that suspected fake or fraudulent
- 18) All transportation, accommodation, personal costs and/or any other fees and expenses incurred to participate in the redemption and redeem the prize is the sole responsibility of the participants.
- 19) The Organizer, its associated agencies and companies shall not be liable for any loss (including, without limitation, indirect or consequential loss, damage, person's negligence) in connection with any aspect of any prize, except any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). Should there be any damage or loss of the Redemption Prize delivered through courier services, Ace Canning Corporation Sdn. Bhd. will not be responsible or liable to replace or compensate.
- 20) Please note that The Organizer requires your personal information in order to process your participation in the redemption, without which, your participation would not be processed.
- 21) All participants hereby warrant that all statements and personal details given are true, correct, accurate & complete, and that the participants have read and understood all the rules, regulations, terms and conditions of this redemption and agree to be bound by it.
- 22) This redemption and its Terms and Conditions shall be governed under Malaysian Law.
- 23) Privacy Notice Pursuant to Personal Data Protection Act 2010

In compliance with the laws of Malaysia, the participants hereby consent and authorize the Organizer to collect, process, safe keep the required details and to disclose the participants' personal details to related parties involve in organizing this redemption. Any withdrawal of the participants' consent given shall be made in writing and received by the Organizer before the expiry of the redemption period and in such event the participant(s) shall be deemed to have withdrawn from this redemption.